

Detailed Job Description

Job title:	Application Engineer II
Reporting to:	Director, IT
Department:	Information Systems
Hours:	Full-time 40 hours per week
Performance Review period:	Annual
Revision Date:	09-01-19

Purpose of the position

This role will be for a team member that will be responsible for designing, developing and implementing programs and applications using Oracle 12c, and Oracle Developer Suite 11g. This position participates in the design, development, and maintenance of computer applications to support the operational and strategic objectives of United Physicians.

Responsibilities & duties

- Analyze and correct United Physicians production support problems, and propose changes to the processes to reduce the reoccurrence of similar problems.
- Investigate new technology and software to increase efficiency of United Physicians processes.
- Develop and design specifications to meet the project requirements.
- Develop, test, and document programs, modules, and job control language to meet project requirements.
- Provide written documentation to support the use and future maintenance of software programs.
- Review application performance for accuracy and efficiency of program solutions through the use of code reviews and/or project walk-through.
- Develop IS Operational Procedures. Communicate written and oral operational requirements and procedures to the IS Programming Team for running and troubleshooting process solutions.
- Provide weekly project progress updates for all assigned projects.
- Coordinate new Oracle table development initiatives ensuring consistency and integration with existing data warehouse structures.
- Investigate and resolve data quality issues that may result from input or process problems, propose corrective actions, and work with various departments and staff for resolution.
- Assist in continuous improvement efforts towards enhancing performance and increased functionality.
- Able to review other developer's deliverables to ensure adherence to IT standards and quality.
- Understand the infrastructure and business to support the organization.
- Follow all IT policies, processes, standards and methodologies.
- Able to estimate level of effort, work with management to set target dates, and meet target dates.
- Stay current with the latest technologies and health care data trends.

- Work on special projects assigned by Director of Programming & Technical Services.

Qualifications

- A Bachelor's degree in a computer related field and at least 5-7 years programming experience.
- Must be self-driven and possess the ability to work with little or no direction from other developers.
- Must have a solid Oracle background using SQL Loader and Developer Suite applications.
- Experienced in creating packages, procedures, triggers and other Oracle Database objects.
- Experience with ODI (Oracle Data Integrator), JAMS and CorePoint preferred.
- Programming experience with MS Access, Visual Basic, BO Crystal Reports, TOAD, and web development tools preferred.
- Ability to work in individual and team environments, manage multiple priorities and meet deadlines.
- Experience in business process analysis and related projects.
- Experience with health care applications preferred.
- Familiarity with Windows 2016 operating system.
- Familiarity with Linux.
- Experience with Oracle 12c is required.
- Analytical and problem-solving skills demonstrated in a timely manner producing quality deliverables.
- Excellent written and verbal communication, along with interpersonal skills.

Disclaimer

The above statements are intended to describe the general nature and level of work being performed by people assigned to this classification. They are not construed as an exhaustive list of all responsibilities, duties and skills required of personnel so classified. All personnel may be required to perform duties outside of their normal responsibilities from time to time, as needed.

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Employee

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Manager